

Insurance Solutions for Addiction Treatment & Behavioral Healthcare Providers



exclusive program

Irwin Siegel Agency, Inc. (ISA) is a premier provider of an Exclusive Insurance Program for Addiction Treatment and Behavioral Healthcare facilities. As a Program Administrator with over 40 years of Social Service experience, we support your endeavors through tailored coverage options and enhancements.

Our insurance products are designed for organizations that make a positive impact on those who struggle with addiction and mental illness. As the Social Service field evolves, so does our program. We stay abreast of legal, social, medical and technological changes that can affect your current and future success.

PACKAGE COVERAGE

- General Liability
- Professional Liability
- Sexual Abuse & Molestation
- Property/Crime
- Commercial Automobile
- Inland Marine
- Umbrella

ADDITIONAL COVERAGE

- Network & Cyber Liability
- Accident Coverage
- Workers' Compensation
- Directors & Officers Liability
- Employment Practices Liability

OUR POLICIES OFFER:

- Coverage for Psychiatrists
- HIPAA Coverage
- Replacement Cost
- Defense Reimbursement
- Agreed Value Property Form
- Fund-Raising/Special Events
- Level III.7 Detox
- NO Binding Arbitration

Mental Healthcare, Behavioral Healthcare & Addiction Treatment Program written on admitted paper through ACE™ Medical Risk Division, an "A+" rated carrier.

Bed Bug Resources

What You Need to Know...



Bed bugs are becoming increasingly problematic in residences of all kinds, including homes, apartments, hotels, dormitories and shelters.

What should you do if you find bed bugs and how can you tell if you have an infestation? ISA answers these questions and more in our resource titled: "Bed Bugs: What You Need to Know," available on our website. Coverage provided by ISA also includes:

- **Limited Extermination Expense:** \$5K for the policy year
- **Emergency Evacuation Expense:** \$25K for expenses to relocate your residents to an alternate location

Network & Cyber Liability

Information Risk Coverage



If you store data, including private information, on computers, you may be susceptible to claims and much more.

We offer network security, privacy liability and identify theft coverage for organizations that rely on electronic data, computers, and networks to manage and disseminate information.

NetProtect® Essential™ will cover any current or future applicable privacy law worldwide, as well as claims related to identity theft resulting from unauthorized disclosure of private information.

Not available in AK and HI

above & beyond coverage

We provide significant value beyond coverage with discounts on partner services, online training, sponsored memberships and more. The numerous resources and risk management resources that accompany your policy can help reduce operational costs and enhance safety.

Risk Management

Tools & Resources to Reduce Losses

Our Risk Management specialists have extensive experience in the Human Service field, giving them a rare combination of knowledge and understanding. We are committed to helping you manage risks and control losses with solutions that are creative, comprehensive, realistic, and above all, successful. Our staff and affiliates, can provide risk evaluations, workshops, consultations and practical advice.

Available resources include:

- ▶ Video Lending Library
- ▶ Pre-Employment Screening Services
- ▶ Printed Resources
- ▶ Accredited Online Training Courses
- ▶ On-site Loss Control Consultations
- ▶ GrantStation.com Membership
- ▶ Red Flags Rule Compliance Program

Services are offered exclusively to our insured organizations.

PROGRAM ELIGIBILITY

Addiction Treatment & Behavioral Healthcare

- ▶ Addiction Treatment Services
- ▶ Alcoholism/Drug Addiction Self-Help
- ▶ Alcoholism Treatment Residential
- ▶ Counseling - Outpatient/Residential
- ▶ Crisis Intervention - Hotlines
- ▶ Detoxification Centers
- ▶ Drug Addiction Treatment Centers/Clinics
- ▶ Emergency Shelters for Mentally Ill
- ▶ Substance Abuse Halfway Houses
- ▶ Substance Abuse - Inpatient/Outpatient
- ▶ Marriage Counseling Services
- ▶ Mental Health Facilities/Centers/Clinics
- ▶ Mental Health Halfway Houses
- ▶ Psychiatric Rehabilitation Services
- ▶ Psychiatric Centers/Clinics
- ▶ Referral Services for Social Problems

For a complete list of ISA's targeted areas and additional classes, please visit our website at www.siegelagency.com.

Accredited Online Training

Continuing Education & Compliance Training



Customized e-learning services to human service organizations and practitioners

Essential Learning™ offers web-based learning that is convenient and cost-effective. We saved one of our insured **more than 50%** off their training budget with discounted rates.

Sample training topics include:

- ▶ Confidentiality of Substance Abuse Treatment
- ▶ Improving Substance Abuse Treatment Compliance
- ▶ Understanding the Addictive Process
- ▶ Corporate Compliance & Ethics
- ▶ Fire Safety / Hazardous Chemicals
- ▶ Infection Control – Full Series
- ▶ Security
- ▶ Workplace Violence
- ▶ Sexual Harassment Prevention Training
- ▶ EEOC & ADA: What Supervisors Need to Know
- ▶ FLSA/FMLA: What Supervisors Need to Know
- ▶ Valuing Diversity in the Workplace

Earn CE Credits through NAADAC Accredited training at discounted rate

Claims Handling

There When You Need Us



Our Claims Center is staffed by adjusters who are knowledgeable about issues surrounding suicide, violent behavior, crisis management, duty to warn third parties, and the physical and emotional mechanics of addiction. Full time coordinating counsel oversees client-related claims, and our attorneys are experienced in handling defense for both provider and client-related liability situations.